

EAST CENTRAL REGION, ACPE

Indiana, Kentucky, Michigan, Ohio & Pittsburgh, PA.

www.eastcentralacpe.org

February 2009

RIDGES & HOLLERS

D. Calvert Brand, Regional Director

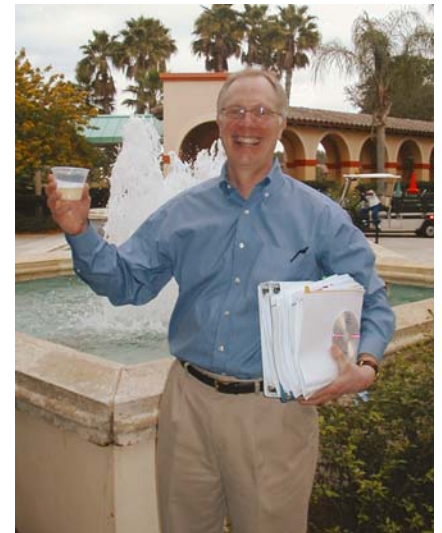
The Spiritual Care Collaborative *Summit 09* was bracketed by snow storms here in south central Indiana. Predictions of snow and ice on the day I was supposed to fly persuaded me to drive up to Indy Tuesday afternoon so I would be off the roads during the worst of it. You always wonder if the predictions will come to pass, and we have cancelled plans a few times only to have clear roads. But this time it really came. We had considerable snow and ice in Columbus, and ten inches of snow in Indy. Much as I hated another night away from home, I was glad to be safely at the airport in plenty of time for my flight.



The first item on my agenda was checking in with **Bill Foster**. We waited together in the hospitality room before his committee on Thursday morning, and for what seemed like forever afterward. But it was all worth it. He finally came back carrying his materials, a new Associate Supervisor.

Saturday morning arrived and I went through a similar ritual with **Vickie Johnson**. Sadly, she was denied her request, though she received encouragement to come back again.

Between these two ECR candidates' appearances, I spent much of my time in the hospitality room meeting new folk, helping pass the time and offering encouragement. I was also on the look-out for potential colleagues for our region (we still have vacancies). However, everyone seemed to already be situated. The overall results at this conference were a bit low: 60% grants or 15 of 25.



For those who like Disney, the setting was great; however, the weather was a bit disappointing. Apparently the system that dumped snow and ice across the ECR delivered rain and cooler temps to central Florida. Still, a sweater or light jacket was better than the heavy coats and gloves I would have needed back home. We were nearly 2,000 strong between the various groups participating. On the plus side, this allowed connection with folk I hadn't seen in years which was wonderful.



A special delight for many of us from the ECR was seeing **Dave Koch**. After his health crisis, it was great to get to greet him and let him know how happy it made me to see him back

among us. On the down side, it was often difficult to find folk I wanted to see in the crowds. And I missed having a regional meeting.

The convention center was well suited for our needs. The plenary sessions were in a huge ballroom with large screens on either side of the speakers which made it possible to feel included even from the back of the hall. And there were nearly a hundred workshops on the program to choose from. All in all, I think the *Summit* should be considered a success. There was clearly a lot of hard work involved. Both Clarian Health Partners and Norton Healthcare from ECR were recognized for their support.

So, now it is on to Hueston Woods. I am looking forward to seeing everyone. It would be nice to have clear roads and I send prayers for safe travel for all.

I have three bits of news and two pastoral concerns to share. I learned that Cecelia Williams is working with the folk in Detroit who are missing **Urias Beverly**; that **Beth Newton Watson** will be assuming the leadership of the department of pastoral care for Clarian, and that **Connie Bonner** is headed for Clearwater, FL and she will be missed. We missed seeing Beth at the *Summit* because of health concerns for Robert, her son, which kept her home. I understand he is doing better, but your prayers are welcome. I am also aware that the ice and snow in Kentucky was far more damaging than what we experienced around here, and that this was the second destructive ice storm to hit there in three months. Some of our members left home before power was restored and returned to continuing clean-up. Remember them also.

Peace, Cal Brand ☺

ANNOUNCEMENTS

- An early Welcome to - **Ken McCullough**, ACPE Supervisor! His wife recently accepted a parish position and Ken is supervising his last unit of CPE in Seattle. Ken expects to settle in KY later this summer. He hopes to continue to supervise occasionally is looking forward to meeting new colleagues in the ECR.

ACCREDITATION NEWS, NOTES AND – DEADLINES FOR 10-YEAR REVIEWS, SITE VISITS, ETC.

[Note: As per Cal Brand's Ridges & Hollers (page 1 & 2) Connie Bonner is moving to Florida. I am not sure when she is moving so I am including her contact information for the time being. Leadership of the Regional Accreditation Committee will be updated at the Regional Meeting 2/27-28/2009-Joan Lyke]

Accreditation Deadlines: For 10 year reviews and any other Accreditation Site Visit requests (e.g., Satellite to Accredited Center) contact Connie Bonner for deadline information.

- **Reminder:** Satellite Materials (see pages 32-34 in the Accreditation Manual) need to be in at least 30 days before beginning a program at the Satellite center and that a provisional letter must be received from the Accreditation Chair prior to recruiting students.

Questions regarding Accreditation Issues Contact: The Rev. Connie Bonner, CPE Supervisor, Pastoral Care Department, St. Vincent Mercy Medical Center, 2213 Cherry St., Toledo OH 43608. (Phone: 419-251-8609); (Fax: 419-251-0890); E-mail: connie_bonner@mhsnr.org

CERTIFICATION COMMITTEE DEADLINES

The ECR Certification Committees at Hueston Woods are scheduled. The next opportunity to meet a certification committee will be at the September 2009 ECR fall conference, Louisville, KY. The Application deadline will be posted in the March newsletter.

- Questions regarding regional Certification to: Frank Impicciche, fimpicci@clarian.org (Office 317-274-7415) (Fax 317-274-7440)

- Questions/inquiries regarding the National Certification Commission to: Beth Newton Watson, Certification Co-Chair 317-217-3192; bwatson@clarian.org;

JOB/EDUCATIONAL OPPORTUNITIES

- Innovative supervisor position open that combines hospital-based and community based in a pioneering model. St Luke's Regional Medical Center Sioux City, Iowa is offering a **full time ACPE Supervisor** position. This position will deliver Level I and II CPE training at St Luke's Regional Medical an acute care based program and in conjunction with the Ecumenical Institute of Cherokee, Iowa a community-based CPE program. St Luke's and the Ecumenical Institute are two long-established ACPE centers serving NW Iowa and adjacent areas in Nebraska and South Dakota. The CPE Supervisor is responsible for primary CPE supervision, curriculum development, and overall program oversight. The goal is to have three extended units per year (1 community based and 2 acute care based) and one summer unit per year with clinical rotation between two hospitals for the acute care units. Qualifications: Ordination or advanced theological training required. Master degree in theology or related field preferred. Full or Associate Supervisor credential from the ACPE 3-5 years experience as an institutional chaplain required, including 3 years in an acute care setting. 3-5 years experience as a certified or associate CPE supervisor desired. Life experience and/or pastoral care experience in a rural community setting desired. Feel free to call Executive Director, Karen Borchers, of Ecumenical Institute at 712-368-2500 for further questions or information. Apply online at www.stlukes.org and/or email resume to HillLL@stlukes.org . Contact: Laura Hill, Employment Coordinator, Phone 800-528-9927. Fax 712-279-3368. EOE

DEADLINE FOR NEXT NEWSLETTER

The deadline for the March newsletter will be delayed to March 6, 2009 due to the Feb Conference. Send to: hjoanlyke@yahoo.com or via mail: 7672 Cottonwood Lane, Dexter MI 48130. For more information contact: 734-426-5099

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CALENDAR OF EVENTS

- **02/27-28/09**-East Central Region Conference, Hueston Woods, College Corner, OH [[Registration information attached](#)]
- **09/11-12/09**-East Central Region Conference, The Galt House Hotel, Louisville, KY
- **11/3-8/09**-ACPE Board, Committees & Commissions, Atlanta, GA.
- **02/04-06/10**-REM Invitational, San Antonio, TX

OFFICERS OF THE REGION

D. Calvert Brand, Director
 Karl Van Harn, Chair
 Judy Ragsdale, Chair Elect
 Connie Bonner, Accreditation
 Marla Coulter-McDonald, Board of Reps
 Frank Impicciche, Certification Co-Chair [Regional]
 Bob Uken, Budget & Investment
 Beth Newton Watson, Certification Co-Chair [National]
 Martha Amann, Clinical Members Co-Chair
 Stan Mullin, Clinical Members Co-Chair
 Lin Barnett, Nominations
 David Hurst, History
 Yoke Lye-Lim Kwong, Professional Ethics
 Victoria Johnson, REM
 Dave Koch, Secretary
 Joe Viti, Standards

**REGIONAL BUSINESS OFFICE
CONTACT INFORMATION**

Regional Director:
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1602 California Street
Columbus, IN 47201

(812) 378-0572 home
ecr-rd@sbcglobal.net

Business Office:
H. Joan Lyke
7672 Cottonwood Lane
Dexter MI 48130
(734) 426-5099
hjoanlyke@yahoo.com

NEW INTERIM WEB MANAGER-
John Teer
john@eastcentralacpe.org
www.eastcentralacpe.org

**SUPERVISORY EDUCATION
IN THE REGION**

Associate Supervisors

Don Chase
Bill Foster
Susan Harthon
Laurie Hearn

Supervisory Candidates

Jose Albovias
Ron Compton
Vickie Johnson
Stacy Kenney
Wayne McKenney
Peggy Matacale
Frank Nation
Jon Paulus
Yerachmiel Rabin
Jill Rasmussen-Baker
Sarah Reed
Mark Scheffers
Kurt Stutz
Jim Wright

[Note: The minutes will be moved for approval at the Feb 2009 General Business Meeting. Hard copies will not be distributed at the meeting. Please print these minutes if you want to have a copy available at H/Wds].

**East Central Region, ACPE
General Business Meeting Minutes
September 12, 2008**

Call to Order 9AM: Elizabeth Price, Chair

Quorum declared present by Chair

Minutes: **MSP**, minutes of the February 22, 2008 business meeting of the ECR received as distributed.

Webmaster: Chair announced that J. Esther Roach had submitted her resignation as Web manager effective December 2008. A search will begin immediately for another web manager.

REM: Sheryl Nicholson for Victoria Johnson

-The 2009 REM Invitational will be offered in conjunction with the Spiritual Care Collaborative 01/31-02/04/09, at Disney's Coronado Springs Resort & Convention Center Walt Disney World, Florida. Conference Theme: *The Hard Reality of Living Intentionally in a Village of Care.* Dr. Stacy Floyd-Thomas, associate professor of ethics and director of black church studies, Brite Divinity School, Texas Christian University will be the plenary and worship presenter. Her recent work is entitled **Deeper Shades of Purple: Womanism in Religion and Society**. This is an important collection of the leading scholars in Womanist religion, ethics and theology. Dr. Thomas will contribute mindfully of the theme for the 2009 Summit: ***Health and Hope: The Hard Reality of Living Intentionally in a Village of Care.***

The Southwest Region will host REM Invitational 2010. Meeting dates are February 4-6, 2010 in San Antonio, Texas.

Certification: Beth Newton Watson

- For Associate:
 - Two certified Associate Supervisor: Laurie Hearn, Satoe Soga
 - Two need our encouragement and care: William Foster, Wayne McKenney
- For Candidate:
 - Four certified Supervisory Candidate: Stacy Kenney, Jill Rasmussen-Baker, Peggy Matacale, Jose Albovias
 - Four not certified Supervisory Candidate: Jo Olson, Rachel Argueta, Esther Roach, Versey Williams
- For Readiness: William Jensen, Yvonne Miloyevich
- Leadership changes:
 - Beth Newton-Watson will move to National Commission, 10/1/08
 - Ann Letson will not seek a new term on Committee.
 - Frank Impicliche will become Committee Chair 10/1/08
 - Carl Buxo will also be representative to National Commission.

Finance: Bob Uken

- The ECR per student fee will be raised to \$65 January 1, 2009.

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- An annual charge of \$250 will be charged to each ECR Center for Regional accreditation costs to spread out 10 year fee beginning 2009.

Accreditation: Connie Bonner

- A regional policy and procedure manual is being developed. It will describe policies particular to our region, such as the deadlines for the 5 year review and the Rights and Responsibilities of the Chair, Vice-chair (a new addition), and Committee Members.

Five-Year Reviews in past year:

- Nationwide Children's Hospital, Columbus, OH
Wade Rowatt and Marla Coulter-McDonald, reviewers
 - recommending continued accredited membership to offer programs of CPE, Levels I/II and Supervisory with no notations. The committee wishes to recognize and thank Nationwide Children's for their organized, thorough and timely response to Part I of the review process.
- Deaconess Hospital, IN
Frank Woggon and Bob McGeeney, reviewers
 - recommending continued accredited membership to offer programs of CPE, Levels I/II and Supervisory with no notations.
- Twin Towers Retirement Community, OH
Bob McGeeney and Amy Greene, reviewers
 - recommending continued accredited membership to offer programs of CPE, Levels I and II with one notation (308.6.2).
- Riverside Methodist Hospital & Grant Medical Center, OH
Rhonda Gilligan-Gillespie and Bill Foster, reviewers
 - recommending continued accredited membership to offer programs of CPE, Levels I/II and Supervisory with no notations.
- TriHealth CPE/Good Samaritan Hospital, OH
Ruth Alpers and Vickie Johnson, reviewers
 - recommending continued accredited membership to offer programs of CPE, Levels I and II, with four notations (302.1, 304.9, 308.6.2, 308.6.3)
- Clarian Heath Partners, IN (postponed to 2008)
Rhonda Gillespie and Ruth Alpers, reviewers
 - recommending continued accredited membership to offer programs of CPE, Levels I/II and Supervisory with no notations.
- Howard Regional Health (postponed to 2008)
Chuck Doughty and Isaac Njuguna, reviewers
 - recommending continued accredited membership to offer programs of CPE, Levels I and II with no notations.
- Detroit Medical Center (postponed to 2008)
Carol Green and Ruth Alpers, reviewers
 - recommending continued accredited membership to offer programs of CPE, Levels I/II and Supervisory with nine notations (302.1; 303.1; 303.3; 304.1; 305.2; 308.6; 308.6.2; 308.6.3; 306.6.5).

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- Covenant HealthCare, MI (postponed to 2008)

Connie Bonner and Chuck Doughty, reviewers

- recommending continued membership to offer programs of CPE, Levels I and II with four notations (302.3/303.3/303.4; 308.6.2).

Ten-Year Reviews in past year:

- The Ohio State University (reviewer: Bob McGeeney)
Site Team: Carol Green (chair), Frank Woggon, Connie Bonner
- recommending continued accredited membership without notation to offer units of CPE. Levels I/II.

Centers with Contract Supervisors:

- | | |
|-----------------------------------|------------------|
| · Detroit Medical Center | Urias Beverly |
| · Covenant HealthCare, Saginaw | Urias Beverly |
| · St. Vincent MMC, Toledo, OH | Janet Ryan |
| · Twin Towers, Cincinnati | David Schwarz |
| · DMC (Sinai Grace)/APPEC/Detroit | Cecelia Williams |

Centers with Interim Supervisors: N/A

Upcoming Reviews:

2008 Ten-Year Reviews (3)

- Kettering Medical Center Network, OH
- UHHS/CSAH-Cuyahoga, Inc., OH

Satellite to Accredited Member:

- VA Lexington, KY

2009 Reviews:

Component Site Visit:

- Christian Homes, South Bend, IN to be a component of Christian Homes, which is in the North Central region. Desire is for one extended unit per year, accreditation site visit will be coordinated with North Central region and East Central region. Similar to a satellite review.

2009 Five-Year Reviews:

- The Christ Hospital, Cincinnati, OH
Reviewers: Ann Letson and Chuck Doughty
- Pine Rest Christian Mental Health Services, Kalamazoo, MI
Reviewers: Marla Coulter-McDonald and Ruth Alpers

Ten-Year Reviews:

- Cincinnati Children's Hospital Medical Center, Cincinnati, OH
- Hospice of the Bluegrass, Lexington, KY
- St. Joseph Regional Medical Center, Inc., South Bend, IN

Upcoming Meetings:

Accreditation Committee: December 5, 2008 1:00 - 4:00 PM Eastern Time for a possible conference call.

ECR: February 26-28, 2009 at Hueston Woods. Because Wednesday, February 25 is Ash Wednesday, the proposal is to meet 1:00 - 8:00 PM on Thursday, February 26, 2009.

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September 10-11, 2009 in Louisville, KY, 9/10/09 at 6:00 PM and 9/11/09 at 1:00 PM

- Last Day on which site team can visit a Center to get materials to National Accreditation Commission Fall 2009 meeting is June 9, 2009 for Fall Review at National.
- Accreditation Committee internal processes:
 - Committee will develop a Regional policy and procedure manual for scheduling reviews.
 - Committee will appoint a vice-chair of Accreditation.
 - Committee will develop a listing of rights and responsibilities for committee members.

Standards: Joe Viti

- 2010 Standard documents need to be read quickly in order to make comments.
- Discussion of 2010 Standards on Saturday at ECR meeting 9/13/08.
- In response to Standard 308.9, 75% of students need to receive credit for units as discussed at Standards' National meeting.
- Proposal offered from ECR that a drop-down box be included on the electronic report form for a narrative on student's failing.
- Thresholds added sentence for % passing CPE.
- Comment from ECR: In current report form or other venue, an ACPE Supervisor does not have an opportunity to write a narrative to demonstrate quality supervision that is meaningful and acceptable but still might produce a statistic below 75% completion.

Nominations: Lin Barnett

- Laurie Hearn was nominated as Standards 2011 replacement.

Ethics: Carl Buxo

- No report

Board of Representatives: Marla Coulter-McDonald

- Probable name change for ACPE being floated.
- United States Department Education items discussed.
- Review of last National Conference presented.
- Carl Buxo and Yoke Lye-Lim Kwong trained in new ethics commission responsibilities.

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- Stan Mullin is officially Honorably Retired.
- Installation of Scrivener as President celebrated.

Personnel: Karl VanHarn

- Affirmation of Cal Brand as Regional Director and Joan Lyke as Regional office manager for their service.
- Cal Brand is not going to renew his contract for personal reasons and he would like to supervise CPE overseas. He said he is willing to extend his contract for one year if requested by Council.
- Joan Lyke is willing to continue to serve.
- The Search Committee is made up of the Personnel Committee (Regional officers), a Board of Representatives person, REM representative, and a Clinical Member. The regional Chair is chair of the Search Committee.
- Search Committee proposed process: Committee will review Regional Director position up to February, 2009; present results to Administrative Council in February, 2009 at Hueston Woods; then solicit applications through May, 2009; meet in July, 2009, to interview applicants and decide on recommended candidate; present the decision to the ECR electronically; then officially in September, 2009 at the ECR meeting when a vote will be taken. Term of newly elected Regional Director will start October 1, 2009.

Regional Director: Cal Brand

- Cal confirms that he will be retiring after at the end of his term September 30, 2009
- John Peterson comments and thanks Cal for his thoughts and prayers at the time of John's heart surgery. Cal also helped find an alternate supervisor for the summer CPE program.
- Cal thanks Elizabeth Price for setting up the meeting in New Harmony
- He thanks the committee chairs for their work doing the year.
- Report: ACPE Supervisors Bob Nace and Harold Nelson have died since last Regional meeting. Nace was noted for his work in congregational CPE.
- Ed Thornton is in the hospital but sends greeting from his hospital bed.

History: No report this time; David Hurst was appointed chair effective October 1, 2008.

ACPE Executive Director: Teresa Snorton

General Business Meeting Minutes September 12, 2008

- Appreciation expressed for Cal and other members of the Region who have supported ACPE and Teresa from the beginning of her CPE process.
- Electronic student unit reporting process working except for a few who are having some difficulty. Please get reports in if not done so yet.
- Reported the Board of Representatives' acceptance of the New Generation Project which focuses on ways of looking at creative and new ideas in ACPE.
 - Project will also:
 - Help Centers meet Standards creatively such as CPE with underrepresented sub groups.
 - Enhance accessibility of Supervisory CPE.
 - Facilitate international programs.
 - Encourage community ministries.
 - Facilitate future leaders (ACPE academy) - including administration of spiritual care departments.
- Announced that Foundation for Clinical Pastoral Education Executive Director is Deborah Whisnand. The FCPE is ACPE's fundraising and investment arm. It was established in December 2007. The sole purpose of the Foundation is to raise and manage the resources necessary to promote ACPE's bold vision of spirituality, healing and education of seminarians, clergy and lay people of all faith traditions.
- Reviewed Joint Ethics process - all complaints to Teresa first. Ethics Commission reshaping and doing education on ethical issues.
- Noted that the international student process is a long and frustrating job. Turn downs based on past experience. Time is of the essence - January 1 for June or August start. However, the student has to be accepted before the process can begin.
- The APC salary survey is on the ACPE web site but do not duplicate. Purchase only through Spiritual Care Collaborative for \$20.
- A new suite in same building which houses the ACPE office has been purchased for the Foundation. It is shared with the Journal of Pastoral Care and Counseling.
- Vida resigning as of Friday, 9/19/08.
- Expect to have the web site rewritten by January 1, 2009.
- National conferences are in Richmond in October and Orlando in February

General Business Meeting Minutes September 12, 2008

Foundation for ACPE: Dennis Kenny

- Expressed thanks to Teresa and office staff for providing assistance to the consultant, Mark Lichterman.
- The Foundation web site is being created. It should be operational very soon
<www.fcpefoundation.org>
- Campaign being prepared by Campaign Cabinet
- A couple of large donations have been received with the balance to come from national and local program commitment
- The Arthur Vining Davis foundation may be providing matching funds. More details will be provided as they become available.
- Annual Campaign starting soon - goal of \$100,000; with 50% matching gift from a donor who will match whatever ACPE raises.
- Let Dennis know of new donor possibilities

ACPE President: Bill Scrivener

- Telling the story of CPE is one of his goals.
- Teaching, healing, community building stories are being sought.

Fall ECR Conference: in Louisville, September 11-12, 2009.

Reported: Vice-chair of Accreditation is Ruth Alpers

Thanks expressed by Region to Elizabeth Price for her two years of service.

Yoke Lye-Lim Kwong gives thanks in three languages.

Adjourn: 2:55 PM

Respectfully Submitted,
David Koch

The Rev. David C. Koch
Spiritual Care & Education
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Toledo, OH 43615
davidckoch@earthlink.net

Ideal Intervention Project Newsletter

Volume 2, Number 1

January 15, 2009

John J. Gleason, Editor

Chaplaincy on the Rocky Road from Occupation to Profession

Chaplaincy's issues on the rocky road from occupation to profession are: no clear jurisdiction, disagreement within the occupational group, self-definition, challenging others' turf, taking over 'dirty work,' the 'theology problem,' no agreement on best practices, many credentials but no licensure, soft skills, salaried yet responsible to patients, and self-interest at the expense of public-interest. To move forward on that rocky road, chaplains must:

- "...translate the meaning and value of (their) work into terms hospital administrators and others in decision-making positions can understand.
- ...identify research questions that can yield reliable information about the chaplain's contribution to health care.
- ...look for examples of individual chaplains or chaplaincy departments that are proficient translators... to analyze what makes them good at explaining the value of what they do to others.
- ...encourage chaplains who aspire to lead chaplaincy departments to receive some training in health care organization and management."

(Raymond de Vries, Nancy Berlinger, and Wendy Cadge, Lost in Translation: The Chaplain's Role in Health Care, *The Hastings Center Report* 38:6, 2008, 23-27.)

The Ideal Intervention Project, now in its fourth year, directly addresses the first two recommendations. Your support as a spiritual care practitioner and/or as an educator (academic as well as clinical) is urgently required to assure chaplaincy's progress toward providing the best possible patient care, and in so doing, take its rightful place as an invaluable partner among the health care professions.

Practitioners, please use the attached *Ideal Intervention Form (Practitioners)* to capture on paper an actual care giving situation after which you have reflected on how you could have improved the quality of your care (done best among trusted peers). Then describe your sense of a more effective intervention. Finally, submit the completed one-page form to our growing source-anonymous knowledge base at hheffernan@gonzaga.org for review and likely editing into a *Potential Best Practice* that other practitioners can access to better prepare for a similar situation. Confidentiality is maintained throughout the process.

Educators, please use the attached suggested didactic outline and require your students to complete the attached *Ideal Intervention Paper* to consolidate their learning after verbatim presentations to peers.

Attachments:

Ideal Intervention Form-Practitioners (Pxrs)

Ideal Intervention Paper-IIP Protocol 10-31-08

Suggested Didactic Outline-IIP Didactic 11-08

THE IDEAL INTERVENTION PAPER
Suggested Didactic Presentation
November, 2008

The Ideal Intervention Paper (IIP)

In order to complete the verbatim learning sequence, you are asked to 1) review one of your verbatims previously presented in group in the light of comments and suggestions by peers and supervisors, and then 2) write the IIP, a concise description of what you perceive would have been an ideal pastoral intervention with that patient/family member/staff person. The IIP's outline is designed to provide information sufficient for another chaplain to make that ideal intervention with patients who might have similar characteristics and spiritual needs.

Background

Toward more effective ministry, clinical pastoral care has recently joined with medicine and its ancillary disciplines in attention to best practices. The APC has asked that descriptions of members' best work be sent to its Commission on Quality in Pastoral Services. The AAPC's Wesley L. Brun has called pastoral counselor colleagues to help integrate successful interventions into the DSM IV diagnostic category description, "Religious or Spiritual Problem."

The ACPE's Henry Heffernan and Jack Gleason have adapted a template used by reality therapists for use by CPE educators to focus their students' attention upon what constitutes an ideal intervention in a given pastoral situation. Toward that end you prepare an Ideal Intervention Paper (IIP). IIPs are being collected nationally to be edited into potential best practices for further trials and validation. Once a significant number of these descriptions have been assembled, patterns can be inductively identified and common approaches in similar situations can be recognized.

Our ethical imperative and our professional challenge are to join in these timely efforts to better serve the spiritual needs of those to whom we minister. Your IIP effort will both complete your verbatim learning sequence and contribute to the discovery of evidence-based spiritual care best practices.

Format

The following format should be followed. The IIP should be prepared as a Microsoft Word document suitable for forwarding as an e-mail attachment.

(Here the CPE Supervisor talks students through the Ideal Intervention Paper Protocol, revision of 10-31-08.)

Presentation to the Peer Group and Forwarding for Further Study

To further consolidate learning, you will be asked to present your IIP to the peer group at some time after mid unit evaluations. You may incorporate further insights gained from this presentation into the paper before forwarding it by e-mail attachment to Father Henry Heffernan SJ at hheffernan@gonzaga.org for further study and editing into a potential spiritual care best practice. You will take the usual confidentiality precautions throughout the process.

**THE IDEAL INTERVENTION PAPER:
A Protocol for the Consolidation of CPE Learning and
A Precursor of Spiritual Care Best Practices**

A Protocol for the Consolidation of CPE Learning

You, the CPE student, can consolidate your learning through a second round of verbatim study. How? First, select one of your verbatims previously presented to your peer group. Then, prepare an Ideal Intervention Paper (IIP) in light of insightful comments and suggestions made by those peers and supervisor(s).

Write the IIP in such a way that you or another chaplain could make a more effective intervention with patients or families with similar characteristics and spiritual needs. This means that though you will certainly apply the learnings gained from peer and supervisory feedback in writing the IIP, the IIP document itself will focus on the spiritual care situation, not on your learning issues. In other words, the IIP is to be about an ideal response to a particular spiritual care situation, with your personal issues out of the spotlight for probably the only time in your CPE experience!

The IIP should be prepared as a Word document suitable for forwarding as an e-mail attachment, and should include the following elements.

1. A summary description of the original situation: the reason for the visit; the context, including the physical aspects, the persons involved; psychosocial, racial, cultural and religious dynamics; the sights, sounds, and smells; and any other identifying data typical of CPE verbatim records of spiritual care.
2. The central spiritual care issue identifier or identifiers, such as *preparing to die*. If at all possible, try to limit yourself to only one central issue identifier.
3. A brief summary of the original intervention, to include expressed and perceived needs of the patient or family member, spiritual assessment, and the explicit and implicit results of the interaction. Do not include the she-saids and I-saids, as in C1, P1, C2, P2, etc.
4. A brief summary of what would be in your opinion what should or could have been, given the insights you gained from the presentation of the original verbatim to the peer group. This is the ideal or desired intervention, to include the same elements as set forth in 3., written so that another spiritual caregiver could attempt this ideal intervention in a similar situation. Again, your personal issues are not to be interjected here.

A Precursor of Spiritual Care Best Practices

Toward more effective ministry, clinical pastoral care has recently joined with medicine and its ancillary disciplines in attention to best practices. The Association of Professional Chaplains has asked that descriptions of members' best work be sent to its Commission on Quality in Pastoral Services. The American Association of Pastoral Counselors' Wesley L. Brun has called pastoral counselor colleagues to help integrate successful interventions into the DSM IV diagnostic category description, "Religious or Spiritual Problem." The ACPE contribution is that your IIP will be considered for inclusion in a database. Once a significant number of these IIPs has been assembled, patterns can be identified, common approaches in similar situations can be recognized, and categories of best practices will emerge. This inductive method guards against imposing models on data and against a reductionism that disrespects the ineffable divine mystery involved in spiritual care.

IIP Presentation to the Peer Group (Optional)

Your supervisor may choose to ask for the presentation of IIPs in the peer group. If so, you may opt to incorporate any further insights gained from this presentation before forwarding the IIP to Father Henry G. Heffernan at hheffernan@gonzaga.org as an e-mail attachment.

Convener John Ehman cordially invites you to visit the ACPE Research Network website at www.acperesearch.net for more background information on the IIP project and for current clinical spiritual care and ACPE research news.

Conclusion

The ethical imperative and professional challenge is to join in these timely efforts to learn at a deeper level, to contribute to the cause of eliciting spiritual care best practices, and most importantly, to better serve the spiritual needs of patients and family members. Your IIP will contribute significantly in these vital ways.

(Rev.) John J. Gleason, D.Min.
ACPE Supervisor Emeritus
J_mgleason@juno.com
317-887-3341

Revision of 10-31-08

Ideal Intervention Form
(For Spiritual/Pastoral Care Reflective Practitioners)

1. Statement of the Spiritual/Pastoral Care Central Issue (e.g., Feeling Angry and Abandoned by God; Hope in Terminal Illness, etc.)

2. Narrative Summary of the Actual Spiritual/Pastoral Intervention (No more than two paragraphs of narrative description. Take confidentiality precautions.)

3. Narrative Summary of the Ideal Spiritual/Pastoral Intervention (No more than two paragraphs of narrative description of how you would do the intervention differently if given another opportunity. Write so that another practitioner with a similar situation could benefit from your insights.)

4. Please forward a copy of this completed form to Fr. Henry Heffernan SJ at hheffernan@gonzaga.org as a Microsoft Word attachment for inclusion with similar data toward validating evidence-based spiritual care best practices. Thanks for your contribution!
(Please go to <http://www.acperesearch.net> and click on “Special Section: Ideal Intervention Paper (IIP) Project” for further information.)

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