

# **EAST CENTRAL REGION, ACEP**

Indiana, Kentucky, Michigan, Ohio & Pittsburgh, PA.

Website Address: <http://www.ecracpe.org>

NEWSLETTER

October 2011

**CAN YOU BELIEVE. . .**

*Dennis E. Kenny, Regional Director*

... That we are building arks in Cleveland in the wettest fall on record.

The regional meeting has come and gone; it had a very good feel to it. Our key note speaker, John Oliver, Chief Chaplain at the Durham, NC VA Medical Center talked about trauma and its impact on spiritual care and CPE. Well done John! [John's power point presentation is available on our website under the "information" page. The file is "CPE in the Context of Trauma – 2011;" and can be found at <http://www.ecracpe.org/id74.html>]

Thanks also to Roksana Korchynsky, for her workshop "...From Trauma to Recovery;" and to Ken McCullough for his workshop, "...The Conception and Use of Verbatims..."

Salt Fork was an amazing place to hold a conference. One person described it as "Hueston Woods on steroids." Very special thanks to the folks at the Pittsburgh VA: Mary Q. Browne, Lonnie Long, Gene Reddel and Phil Williams for planning and coordinating the conference.

As usual the Regional Committees worked hard and well. Thanks to Karl Van Harn and the newly reconstituted Long Range Strategic Planning Committee for taking on important issues with good energy. Special thanks to Ruth Alpers [Accreditation], Frank Impicliche and Beth Newton Watson [Certification], and Lin Barnett [Nominations]. Joe Viti always does an amazing job of translating Standards for us in an articulate and succinct fashion. Marla Coulter-McDonald and Ted Hodge have kept us informed on Board of Reps issues in what seems a maze of complex issues. Thanks to Mary Browne for taking the lead on SOS [Seminars on Supervision]. And, of course a special thanks to Joan for making it all function so smoothly.

Thanks to all the individuals that serve on committees for their tireless work on our behalf!

Speaking of tireless we have a record number of people appearing before the certification commission this November in Decatur. They are: Donald Chase, Cam Holzer, Vera Markovich, Wayne McKenney, Stephen O'Brien, Jill Rasmussen-Baker, Sarah Reed, Whit Stodghill and James Wright.

We wish all of you blessings and success in these adventures. I would normally make that trip to be with you and wish you well in person but I will be recovering from knee replacement surgery. Amy Greene has offered to travel to Atlanta to be with you and I've accepted her offer. She will be in the hospitality suite and hopes to catch most of you before or after your appearance. Thanks Amy!

I am scheduled for knee replacement surgery, Wednesday, Oct. 26<sup>th</sup> followed by rehab. If all goes well, I expect to return home November 5<sup>th</sup>. Thanks to every one for the well wishes, horror stories, good outcomes and especially for sharing how painful it will be. So I'm now ready for it.

**Sally Schwab's FCPE Challenge:** Sally is the ACPE President and Supervisor at Heartland Health. Her center has decided to make an annual matching contribution to FCPE in the amount of 10% of the student fees collected. If each center would do that our costs for fundraising etc., would be easily met.

The Cleveland Clinic has decided to match Sally's challenge! I invite you to join us in this endeavor. If your center will commit to this please send me a note and copy Sally at: [sally.schwab@heartland-health.com]

I wish you the best in the transition from summer to fall. I will be back in touch in early November.

*Love, Dennis*  
Email: [RD@ecracpe.org](mailto:RD@ecracpe.org) Ph: 216-312-6145

### PASTORAL CONCERNS & CELEBRATIONS

**H. Joan Lyke**

Our heartfelt sympathy to **Bob McGeeney** in the recent death of his 28 year old son-in-law, Carlos. He died after an 11 month battle with Leukemia. Bob's daughter Bri and Carlos and had been married a little over a year. Please keep Brianne, the two families and friends in your prayers. [[robert.mcgeeney@stvincentcharity.com](mailto:robert.mcgeeney@stvincentcharity.com)] The Rev. Robert McGeeney, SCHS, 2351 E. 22<sup>nd</sup> St., Cleveland, OH 44115.

Our prayers and thoughts go to **Yoke Lye-Lim Kwong** as her beloved Mother passed away 09/01/2011 after an extended illness. Yoke Lye did travel to Malaysia to be with her family. She has since returned to work and is walking through grief with her students, colleagues and loved ones. [[ykwong@howardregional.org](mailto:ykwong@howardregional.org)] The Rev. Yoke Lye Lim Kwong, Howard Regional Health System, Department of Spiritual Services, 3500 S. Lafountain St., Kokomo, IN. 46904.

We are happy to congratulate **Mark Rogers-Berry!** He successfully met a certification committee at the fall conference and is now a Supervisory Candidate. [[mark.rogersberry@gmail.com](mailto:mark.rogersberry@gmail.com)]

Belated Congratulations to **Marla Coulter-McDonald!** Some of you may have heard that Marla began to work at Indiana University Health recently. She shared that she loves her new work, ministry and location. She is very happy for the much shorter commute to and from work! We discovered at the fall conference e-mails were not reaching her as they were being sent to her former location at The Christ Hospital. Please update your contact information for Marla as follows: IU Health North Hospital, 11700 N. Meridian St., Carmel IN, 46032; [[mcoultermcdo@iuhealth.org](mailto:mcoultermcdo@iuhealth.org)]; 317-688-2653 (office)

Welcome to – **Fr. Aloysius Ezenwata!** "Fr. Al" is the Director for Spiritual Care & CPE at the St. Joseph Regional Medical Center, Mishawaka, IN. He recently returned to our region after 5 years in Alaska. He did attend the September conference and met new friends and renewed former acquaintances. He can be reached at [[ezenwata@sjrmc.com](mailto:ezenwata@sjrmc.com)] or 574-335-2312 (ph).

### ANNOUNCEMENTS FROM REGIONAL OFFICE

**Joan Lyke**

- **Christian Theological Seminary - CPE Day**, Thursday, **October 20, 2011, 12:15-1:15 pm.** 1000 W. 42<sup>nd</sup> St., Indianapolis, IN 46208. The agenda will provide CPE supervisors the

opportunity to present information about their programs to students. Students can learn about potential CPE placements, both in clinical and in congregational settings, and how clergy can work cooperatively with hospital chaplains. For more information/register contact: Caprecia King at [[cking@cts.edu](mailto:cking@cts.edu)]

- **Methodist Theological School-17<sup>th</sup> Annual CPE Day**, Tuesday, **October 25, 2011**, 10:00 am – 1:30 pm. CPE representatives are invited to participate in the following activities: coffee with students and faculty from 10-11:15 am; a CPE Day Chapel Observance 11:30 am-12:15 pm; and complimentary lunch with students from 12:30-1:30 pm. For questions and/or to register contact: Barb Smigelski, Methodist Theological School in Ohio, 3081 Columbus Pike, Delaware, OH 43015, Email: [[bsmigelski@mtso.edu](mailto:bsmigelski@mtso.edu)]
- **Earlham School of Religion & Bethany Theological Seminary – CPE Day**: **October 26, 2011**, 11:20AM. Each center is invited to participate in the event (complimentary lunch will be paid for 1 representative from each center – additional representatives may pay for their own lunch). There will be an opportunity for supervisors to talk with students; a table will be available for informational packets; and supervisors will have 2-3 minutes to describe their program(s). To RSVP and/or for more information contact: Jim Higginbotham [[higgija@earlham.edu](mailto:higgija@earlham.edu)]
- In honor of Pastoral Care Week and Domestic Violence Awareness Month, St. Mark's UMC, 800 S. Main St. Findlay, OH invites clergy, chaplains, and lay people to a **"Pastoral Response to Domestic Violence," conference**, Thursday, **October 27, 2011**, 8AM-4PM. The Reverends K. Ray Hill and Dr. Sharon Ellis Davis will be sharing their knowledge and expertise in examining theological, spiritual, and pastoral issues related to domestic violence. Both are certified trainers from Faith Trust Institute and experienced in rural and urban ministries. <http://www.cpsdv.org/>. For more information/register contact: Elizabeth Kelly, Blanchard Valley Hospital Spiritual Care at 419.429.6463 or [[ekelly@bvhealthsystem.org](mailto:ekelly@bvhealthsystem.org)]
- **Trinity Lutheran Seminary – CPE Day**: **October 31, 2011**, 10:30AM-1:30 PM, 2199 E. Main, Columbus, OH 43209. CPE Day provides an opportunity for supervisors to meet the students, learn more about the seminary and share information about their centers and programs. [Additional information was not provided by newsletter deadline; contact the seminary directly for more information].
- Racial, Ethnic, Multicultural **(REM) Network 25<sup>th</sup> Invitational** in community with the ACPE Annual Conference, **February 8-11, 2012**, Washington DC area [Sheraton National Hotel, Arlington, VA]. The theme will be *"Celebrating our Past, Embracing the Present and Proclaiming our Future."* Updates will be posted on the ACPE website as they become available. [[www.acpe.edu](http://www.acpe.edu)]
- **"Spring" ECR Conference**, **March 23-24, 2012**-Hueston Woods State Lodge, College Corner, OH: Bob Uken and members of the program planning committee have been diligently working on the program. They are happy to report The Rev. Dr. George Fitchett will be the keynote speaker. He will be presenting information from his research related to "Spiritual Risk." Other details will be provided as they become available. Contact information for the planning committee follows: Bob Uken [[bob.uken@yahoo.com](mailto:bob.uken@yahoo.com)]; David Koch [[davidckoch@earthlink.net](mailto:davidckoch@earthlink.net); [dkoch@scec-cpe.org](mailto:dkoch@scec-cpe.org)]; Vickie Johnson [[vickielynn2@juno.com](mailto:vickielynn2@juno.com)]; Karen Morrow [[karenmarie4847@sbcglobal.net](mailto:karenmarie4847@sbcglobal.net); [morrow1@comcast.net](mailto:morrow1@comcast.net)]; Hanci Newberry

[hanci.newerry@osumc.edu]; Katherine Nininger [k9lizard@aol.com]; Sergei Petrov [sipetrov@stvincent.org]; and Versey Williams [versey.williams@allegiancehealth.org; verseyawilliams@sbcglobal.net].

- **Fall ECR Conference, October 5-6, 2012** -The Boulevard Inn, St. Joseph, MI: Walter Balk and Bob Persenaire have also been very busy planning the fall conference. We will return to The Boulevard Inn on the shore of beautiful Lake Michigan. Although the program is still being developed Gordon Hillsman of California will be the keynote presenter; details will be provided as the information becomes available. If you would like to help with the program you may contact Walter and/or Bob at: [balkw@bronsonhg.org]; [persenar@bronsonhg.org].

## CERTIFICATION COMMITTEE DEADLINES

**ACPE Standards & Manuals** are on a five-year cycle. The next edition will be published in 2015. Please check the Certification Commission section of the national website for interim changes. ***Students in the certification process are responsible for updated procedures and policies. Please check the Procedures & Deadlines regularly for updated information.*** For complete information on all Certification matters, refer to the ACPE Certification Manual and the Certification Policies and Procedures Manual.

The next opportunity to meet the ECR Certification Committee will be March 22, 2012 at the Regional meeting at the Hueston Woods State Park Lodge, College Corner, OH.

- **The application and fee must be postmarked no later than February 9, 2012.**
- **Materials to committee members must be postmarked no later than February 23, 2012.**
- Questions/inquiries regarding the Regional Certification Committee to: Frank Impicciche, Manager, Spiritual Care & Chaplaincy Services, Indiana University Health, 550 N. University Blvd., UH 1410, Indianapolis, IN 46202-5250. (Office 317-944-7415; Cell 317-437-2734; Fax 317-944-7440), [fimpicci@iuhealth.org](mailto:fimpicci@iuhealth.org)
- Questions/inquiries regarding the National Certification Commission to: Beth Newton Watson, Certification Co-Chair 317-965-9229; Indiana University Health, Chaplaincy and Pastoral Education, P.O. Box 1367, WH 230, Indianapolis, IN 46206-1367; [bwatson@iuhealth.org](mailto:bwatson@iuhealth.org)

## ACCREDITATION NEWS, NOTES AND – DEADLINES FOR 10-YEAR REVIEWS, SITE VISITS, ETC.

**Accreditation Deadlines:** For 10 year reviews and any other Accreditation Site Visit requests (e.g., Satellite to Accredited Center) contact Ruth Alpers for deadline information.

**Reminder:** Satellite Materials (see pages 32-34 in the Accreditation Manual) need to be in at least 30 days before beginning a program at the Satellite center and a provisional letter must be received from the Accreditation Chair prior to recruiting students.

Direct your questions and/or requests for more information to: Accreditation Chairperson: Rabbi Ruth Alpers, Cincinnati Children's Hospital, Department of Pastoral Care, 3333 Burnet Avenue, MLC 5022, Cincinnati, OH 45229; Ph: 513-636-6999; Fax 513-636-4971; [ruth.alpers@cchmc.org](mailto:ruth.alpers@cchmc.org).

## JOB/EDUCATIONAL OPPORTUNITIES

- **The Christ Hospital**, just north of downtown Cincinnati, is seeking a **CPE Education Coordinator** [ACPE Supervisor]. The Christ Hospital offers a wide range of medical, surgical and testing services at its main campus just north of Downtown Cincinnati and at more than 90 outpatient and physician practice locations throughout Greater Cincinnati. Its mission is to provide the finest patient experience and improve the health of our community. This position requires ability to effectively establish, organize and supervise a CPE program, from introductory CPE through Supervisory CPE in a complex academic medical environment. Most importantly, requires high level of interpersonal skills necessary to effectively interact with students, patients, families, employees and medical staff, often during periods of stress. 3 years in clinical situation required, 3 years pastoral experience preferred. Requires level of knowledge of objectives and techniques of pastoral care generally acquired through at least four units of CPE, plus additional CPE training required to qualify as a full ACPE supervisor. Bachelor's degree, Masters of Divinity or equivalent theological degree required. Ordained minister and endorsement in recognized congregational body. Certified as a clinical pastoral educator by the Association of Clinical Pastoral Education, Certified as Board Certified Chaplain with the Association of Professional Chaplains or an equivalent national professional chaplains' organization. The Christ Hospital is an EOE, drug and smoke-free environment. Dynamic, forward-thinking candidates are invited to apply at [www.thechristhospital.com](http://www.thechristhospital.com). Questions/contact: Teelisha Higgins [Teelisha.Higgins@thechristhospital.com].

**Covenant HealthCare, Saginaw, MI** is seeking a **CPE Supervisor (or Associate)**. Does it feel like you've been neglecting your pastoral care roots? Want an opportunity to serve a trauma hospital and its regional community as both an educator and chaplain? Then consider joining Covenant HealthCare's Department of Pastoral Care in Saginaw, MI—where all 3 staff chaplains are former educators and the director has a Ph.D. in curriculum and instruction. Participate in our integrated approach to pastoral care and education, in which all members of the department are seen as teachers, students, and caregivers. Check us out at [www.covenantpastoralcare.com](http://www.covenantpastoralcare.com) and then contact Kathy Bonn at 989.573.6037 or [KBonn@chs-mi.com](mailto:KBonn@chs-mi.com) if you'd like to consider joining our team!

- The Baptist Seminary of KY announces a **Master of Divinity: Pastoral Care & Counseling**. The program is designed for those seeking to serve in pastoral care; hospital, military or hospice chaplaincy; or counseling ministries. The program provides the basic coursework to become a chaplain and/or pastoral counselor. Graduates begin the clinical supervision necessary to be certified. This degree meets the course requirements for certification as a Fee Based Pastoral Counselor in KY and for the Association for Professional Chaplains. For more information contact: Debbie Moody, Director of Admissions, Baptist Seminary of KY, 400 E. College St., Box 358, Georgetown, KY 40324; [Deborah.moody@bsky.org]

Other **Job/Educational** positions may be found on the Regional Website: <http://www.ecracpe.org>

# Ideal Intervention Project e-Newsletter

Volume 4, Number 4

Fall, 2011

John J. Gleason, Editor

## **WANTED: Three Chaplaincy Departments to Pilot Brief Effectiveness Survey**

To assure continuing professional chaplaincy services in the emerging pay-for-results paradigm, a brief chaplain effectiveness questionnaire is being piloted in Scotland. Soon a collaborative effort will get underway in the U.S. Your department can be one of three units pioneering this timely project. For more information contact the Editor at [mariejohn50@att.net](mailto:mariejohn50@att.net) today.

## **An Inspiring Look into the Beating Heart of Spiritual Care**

Take an inspiring look into the beating heart of professional spiritual care by accessing the *Knowledge Base of Spiritual Care Samples* at <http://www.acperesearch.net>. The Base now contains 186 actual ministry samples--with healing results and learnings gained--clustered in 23 inductively derived groups. The collection is freely available to you 1) for insights regarding similar situations you face, 2) to require students to consolidate learning after verbatim presentations by putting them into writing in IIP papers, 3) to require students to forward their papers for editing into the Knowledge Base to make their work available for others to study, 4) to illustrate your work to administrators and others, 5) to add your own samples after using the *Ideal Intervention Form* for self-supervision as an experienced practitioner and/or educator, 6) as models for submitting your own samples to certification committees to demonstrate your care giving competence, 7) to justify Medicare reimbursement, and in a later phase 8) for replication toward validation as best practices.

Here is the *Table of Contents* with its categories in bold caps, followed by the samples' titles. (Knowledge base page numbers for the samples appear online.)

**ADVANCE DIRECTIVE:** Advance Directive Form Completion, Family's Rejection of Chaplain

**AGING:** Aging Issues, Developmental Crisis of Aging

**BAD NEWS:** Belated Receipt of a Death Message, Shock at News of the Murder of a Loved One

**BEHAVIORAL HEALTH PATIENTS** (excluding dementia): Alienation and Stress in a Nine-Year-Old Boy, Anxious Psychiatric Patient Feeling Abandoned, Confronting Codependency with a Team Approach, Gay Bipolar Male with HIV and Alcohol Issues Feeling Victimized, Highly Agitated Patient, Highly Agitated Patient #2, Jail Inmate with High Risk for Suicide, Managing an Agitated, Fearful ER Patient, Ministry to a Religious Bipolar Patient on a Holiday, Multiple Life-and-Death Issues, Multiple Losses and Physical, Mental and Gender Issues, Panic State with Suicidal Ideation, Processing a suicidal gesture, Psychiatric Patient Questioning Self-Worth and Adequacy as a Mother, Psychotic Patient Wishing No Contact with Family, Religious Ideation in a Behavioral Health Patient, Remorse After a Drug Overdose, Situationally Psychotic Adolescent Female with Religious Ideation, Suicidal Male Facing Unwanted Divorce, Suicidal with Guilt Regarding Mother's Death, Team Management of a Chronic Suicidal Patient

**COMMUNICATION DIFFICULTY:** Communication with a Patient on a Ventilator, Confusion Due to an Incorrect Referral, Conversational Dissonance between Patient and Spouse, Dissonance from an Incorrect Religious Preference Listing, Enabling Mourning by Attention to Communication, Preparing to Visit an Alert, Oriented Patient Unable to Speak, Terminally Ill Patient with Difficulty Communicating

**CULTURAL ISSUES:** Communicating Across a Language Barrier, Hmong Mother Grieving Loss of Unborn Child, Interfaith Post-Surgery Family Support, Multiple Fatality Accident with Language and Cultural Issues, Terminally Ill Patient with Little English

**DEATH AND DYING:** Aftermath of a Deadly Accident, Anxiety about Resident's Own Funeral Plans, Care for a Patient and Family at the Moment of Death, Caretaker for Dying Mother Wanting "Magic Words," Confusion at a Deathbed Scene, Critically Ill ICU Patient's Daughter, Discovery of Lifeless Spouse, Displaced Grieving and Denial at a Family Matriarch's Death, DOA Baby, Elderly Patient's Deteriorating Condition, End of Life Issues, Family Request that an Unresponsive, Dying Patient Receive Baptism, Fetal Demise, with Nominal Catholic Parents Requesting a Bedside Service, Managing a Large Family during a Pediatric Unit Code Blue, Ministering to a Minister at the Death of Her Mother, Mother Coping with Daughter's End-Stage Cancer Diagnosis, Mother's Anxiety about Daughters Visiting Seriously Ill Grandfather, Non-Religious Husband in Shock at his Wife's Death, Panicked Spouse of a New Hospice Patient, Rectifying a Mistaken Cremation, Slowly Dying Mother, Sudden Death of a Child, Timing Visits with the Family of a Dying Patient, Two Simultaneous ICU Deathbed Situations, Wife of a Dying Spouse

**DEMENTIA:** Appropriate Worship Services for Dementia Patients, Confused Patient, Disoriented Elderly Patient, Singing with Two

Terminal Dementia Patients, Special Caring Moment with Non-Verbal Alzheimer's Patient

**FAMILY PROBLEMS:** Controlling Spouse, Differing religious beliefs at a terminally ill patient's bedside, Distrust of Significant Other, Family avoidance of talk about patient's chronic disease, Family members feeling inadequate as hospice care givers, Feeling Victimized by Family, Impact of Critical Illness on Patient's Role as Caretaker of Elderly Parent, Living Choices, Mediating Family Differences Regarding Burial Arrangements, Tensions among a Dying Mother's Adult Children

**FAITH ISSUES:** Anger with God, Arranging for the Provision of Faith-Specific Spiritual Needs, Cardiac Patient with Faltering Faith, Considering a Call to Ministry, Dying Patient Wanting to Get Right with God, ER Patient Fearing Death and Judgment in the Afterlife, Feeling Abandoned by and Angry with God, Feeling Abandoned by God, Feeling Abandoned by God and Family, Grieving Widow's Confusion about the Afterlife, Impact of a Medical Crisis on a Church Leader's Faith, Mother of a Critically Ill Newborn's Faith and Fear Issues, Moving from a Here-and-Now Question to a Deeper Spiritual Issue, Son's Concern about Dying Father's Spiritual Status, Stressed staff feeling angry with God and family

**GUILT, SHAME, AND SELF-ESTEEM ISSUES:** Feelings of Guilt and Shame, Guilt about Not Being Present at the Death of a Spouse, Low Self Esteem, Self-Doubt

**HOPE AND HOPELESSNESS:** Fear of Cancer Recurrence, Reality-testing Hope in Terminal Illness, Sense of Hopelessness after Terminal Diagnosis, Terminal Patient of Faith Hope-Filled until Death

**LONELINESS, ABANDONMENT, AND ANGER:** Anger after Attempted Suicide, Developmental Issues of a Critically Ill Teenager, Lack of Support Systems, Loneliness, Lonely Rehab Patient, Managing obstructive anger, Pastor/Parishioner Conflict

&nbsp;

**LOSS, GRIEF, AND DESPAIR:** Complicated Grief, Despair, Despair over Multiple Losses, Distressed Daughter of a Terminally Ill Patient, Facilitating Staff Grief and Response to a Difficult Family Member, Finding Meaning after Significant Losses, Finding No Meaning in Life and Wanting to Die, Frustrated and Grieving Son of a Patient, Grief at the Death of a Young Mother, Grieving and Distressed Staff, Grieving Patient as "Difficult Patient," Long-term Grief over Spouse's Unexpected Suicide, Loss of Personal Independence, Resistance in Anticipatory Grief

**MISCELLANEOUS:** Avoiding False Assurance, Dilemma about Whether to Share Concerns, Discerning and Responding to the Primary Concern, Fears about Diagnosis and Family Concerns, Gift of Light Moments to a Discouraged Patient, Ministry to Three Family Members Simultaneously, Ministry to Two Patients Simultaneously, Mother Okays the Blessing of Her Special Needs Newborn, Overwhelmed Parent of an Adult ICU Patient, Overwhelming Need, Panic Attack in the Emergency Room, Providing a Last Will and Testament for a Patient, Unplanned Holiday Weekend Hospice Admission, Use of Literature to Enable Insight, Healing

**PAIN ISSUES:** Child in Severe Pain, Chronic Pain, Intellectualizing Pain and Suffering, Pain, Guilt and Independence Issues, Stoic Critical Illness with Increased Pain

**RELATIONSHIP BUILDING AND TRUST:** Establishing a Relationship with a Terminal Patient, Establishing Basic Trust

**SINGLE VISITS:** Forgiveness Offered in a Critical Moment, Patient's Honesty Enabling Insight and Healing, Pause and Key Question in Mid-prayer Enhancing Healing, A Perceived Miracle through Intercessory Prayer, Perfunctory Initial Visit with a Hint of Racial Prejudice, Provision of a Healing Insight

**SPIRITUAL ASSESSMENT:** Addressing dying patient's husband's doubts, Spiritual assessment initial visit

**SPIRITUAL CARE RESISTANCE/REFUSAL:** Family's Rejection of Chaplain, Non-Receptive Patient and Family, Unwelcoming Staff Nurses

**SPIRITUAL CAREGIVER SELF CARE:** Acceptance of Patient's Spirituality, Chaplain and Staff Burnout, Chaplain Countertransference, Chaplain Guilt, Clergy Burnout, Countertransference with the Mother of an Alcoholic Patient, Establishing the Chaplain's Own Authority with Authority Figures

**STAFF ISSUES:** Aftermath of a "Doctor Stat" Call, Caretaker Needing Care, Chaplain Triangulation by Staff, Confidentiality Issues for Chaplain on Clinical Team, Conflict with Staff, Co-Worker with Anxiety re Stressful Environment, Educating Staff to Chaplaincy, Hospital Administrator as Patient, Interruption While with a Terminal Patient, Managing Inappropriate Requests by Staff, Ministry to Staff Regarding Grief, Ministry to Staff upon the Sudden Death of a Colleague, Ministry to Staff upon the Sudden Death of a Colleague #2, Nurturing Staff Trust, Offering Critique to Administrators Effectively, Pain Plus Frustration with Staff, Patient and Nurse's Aide Conflict, Patient, Family and Staff Disagreement, Staff Burnout, Staff Compassion Fatigue with Specific Fears, Staff Critique of Chaplain's Comment

**TENSION WITH HOSPITALIZATION:** Administrative Ministry When Family and Physician Disagree, Anxiety about Transfer to Another Facility, Dying Man's Grieving Family Upset with His Care, Frustration at Hospitalization

### **Experienced SC Practitioners: Make a Professional Contribution for the Greater Good**

Experienced SC practitioners, please know that you can use the five-step outline below to do painless self-supervision AND then to make your most memorable interventions available for study by others in complete anonymity. Cut and paste the form below into your files. Then create and submit your own IIPs as a vital part of your reflective practice. Confidentiality is assured, and you must okay any revision before its entry into the national SC knowledge base.

Please remember, the ethical imperative and the professional challenge is to join in these timely efforts to learn at a deeper level, to contribute to the cause of eventually identifying, testing, and validating SC best practices, to keep getting paid, and most importantly, to better serve the SC needs of patients, family members and staff. Your IIPs will contribute significantly in these vital ways.

**Educators, Join the IIP Today!**

Help students consolidate learning. Help them contribute to the free-access, anonymous national SC knowledge base. Add the material below the dotted line to your next student handbook and/or syllabus as a requirement. Confidentiality is assured.

-----Cut Here and Paste into Student Handbook/Syllabus-----

**THE IDEAL INTERVENTION PAPER**

You will consolidate your learning by selecting a verbatim previously presented to your peer group. Then, prepare an Ideal Intervention Paper (IIP) in light of insightful comments and suggestions made by those peers and supervisor. Use the simple five-step Ideal Intervention Form below.

Write the IIP in such a way that you or another chaplain could make a more effective intervention with patients, families or staff with similar spiritual/pastoral needs. Do not address your learning issues. The IIP should be prepared as a Word document suitable for forwarding as an e-mail attachment, and should include the following elements. Copy your supervisor with the forwarding cover e-mail message as evidence of your IIP submission to the national knowledge base editor.

**Ideal Intervention Form**

(For Use by All Spiritual Care Practitioners and CPE Students)

- 1. Statement of the Spiritual/Pastoral Care Central Issue** (e.g., Feeling Angry and Abandoned by God; Hope in Terminal Illness, etc.)
  
- 2. Narrative Summary of the Actual Spiritual/Pastoral Care Intervention** (No more than two paragraphs of narrative description. Take confidentiality precautions.)
  
- 3. Narrative Summary of the Ideal Spiritual/Pastoral Care Intervention** (No more than two paragraphs of narrative description of how you would do the intervention differently if given another opportunity. Write so that another practitioner with a similar situation could benefit from your insights.)
  
- 4. Resources that you would recommend to other spiritual care givers regarding this topic.** (Books, journal articles, pamphlets, etc.)
  
- 5. Forward a copy of this completed form to Knowledge Base Editor John Gleason** at [mariejohn50@att.net](mailto:mariejohn50@att.net) as a Microsoft Word attachment for inclusion with similar data toward validating evidence based SC best practices. Confidentiality precautions will be taken. You will be asked to approve the edited version before entry in the SC knowledge base. Thanks for your contribution!

(Please go to <http://www.acperesearch.net> and click on "Special Section: Ideal Intervention Paper (IIP) Project" to view the free-access national SC knowledge base and for further information on the Project.)

-----



**ACPE ACADEMY FOR CONTINUING EDUCATION  
WEBINAR SCHEDULE**

Visit the Members Only section of the ACPE website for a registration form. [www.acpe.edu](http://www.acpe.edu)

The Practice of Supervision – Fall

- October 20 – **Working with Group Process in CPE: Advances in Theory and Practice** - \$49 Meigs Ross, New York Presbyterian Hospital, New York, NY
- November 17 – **Working w/Theological Reflection in CPE: Advances in Theory & Practice** - \$49 Teresa Snorton, ACPE, Inc., Decatur, GA

**DEADLINE FOR NEXT NEWSLETTER**- Monday, November 28, Send to: [hjoanlyke@yahoo.com](mailto:hjoanlyke@yahoo.com).  
For more information contact: 734-239-3423.

**CALENDAR OF EVENTS:**

- 03/23-24/2012-Spring ECR Conference, Hueston Woods State Park Lodge, College Corner, OH
- 10/03-06/2012-Fall ECR Conference, The Blvd. Inn, St. Joseph, MI

**SUPERVISORY EDUCATION  
IN THE REGION**

Associate Supervisors

Don Chase  
Cam Holzer  
Vickie Johnson  
Stacy Kenney  
Vera Markovich  
Wayne McKenney  
Stephen O'Brien  
Supervisory Candidates  
Linda Bos  
Mary Q. Browne  
Ron Compton  
Debbie Mansell  
Peggy Matacale  
Frank Nation  
Jill Rasmussen-Baker  
Mark Rogers-Berry  
Sarah Reed  
Whit Stodghill  
Doug Vardell  
Alice Walsh  
Versey Williams  
Jim Wright

**OFFICERS OF THE REGION**

Dennis E. Kenny, Director  
Judy Ragsdale, Chair  
Bob Uken, Chair Elect  
Ruth Alpers, Accreditation  
Marla Coulter-McDonald, Board of Reps  
Ted Hodge, Board of Reps  
Jim Wright, Budget & Investment  
Frank Impicciche, Certification Chair  
Martha Amann, Clinical Members Co-Chair  
Karl VanHarn, Long Range Development  
Lin Barnett, Nominations  
David Hurst, History  
Yoke Lye Lim Kwong, Professional Ethics  
Victoria Johnson, REM  
Frank Nation, Secretary  
Joe Viti, Standards

### Index

- Can You Believe –RD article – Pages 1-2
- Pastoral Concerns & Celebrations – Page 2
- Announcements Regarding CPE Days, Conferences and Activities – Pages 2-4
- Certification Deadlines – Page 4
- Accreditation Information – Pages 4-5
- Job/Educ Opportunities – Page 5
- Ideal Intervention Project e-Newsletter - Page 6
- ACPE Continuing Education Webinars – Page 9
- Deadline & Calendar of Events – Page 9
- Supervisory Education Roster – Page 9
- Officers & Committee Chairs – Page 9
- Index – Page 10
- Contact Information – Page 10

### REGIONAL BUSINESS OFFICE CONTACT INFORMATION

#### Regional Director:

The Rev. Dennis E. Kenny  
2865 N. Park Blvd.  
Cleveland Heights, Ohio 44118  
Phone: (216) 312-6145  
Fax: (216) 445-9678  
Email: [RD@ecracpe.org](mailto:RD@ecracpe.org)

#### Business Office:

Ms. H. Joan Lyke  
7672 Cottonwood Lane  
Dexter, Michigan 48130  
Phone: (734) 239-3423  
Email: [hjoanlyke@yahoo.com](mailto:hjoanlyke@yahoo.com)

#### ECR Websites Manager:

The Rev. Dr. John F. Teer  
2802 Lazy Lake Drive  
Harlingen, Texas 78550-8636  
Phone: (956) 412-9210  
Fax: (956) 412-3444  
Email: [John@ecracpe.org](mailto:John@ecracpe.org)  
<http://www.ecracpe.org>  
<http://groups.yahoo.com/group/ecracpe>